

Parent Mail

- ParentMail is looked after by the Reception team relevant to the Campus your child attends. The team will create a user account for the student and a separate one for the parents/carers. The accounts are then linked. A registration form/link is sent to you via email, it comes directly from Parentmail.
- It is important to note at this stage;
- If you do NOT complete the registration form/activate your account, we have the option to resend the registration link to you via ParentMail. The status of their account at this point is 'Not Connected'.
- If you HAVE completed the registration form and successfully created an account, the status of your account is 'Connected'. At this stage, we are unable to generate any more links to reregister/reset password. You have full ownership of your account. If you forget your password, they can use the 'forgot my password' option on the sign in page. For anything else you will need to contact ParentMail.

IRIS

Accountancy HR Payroll Education Resources Support

0344 815 5555

Login

Home | IRIS Education | Engagement Suite | IRIS ParentMail

IRIS ParentMail

Cutting through the noise to bridge the gap between school and home. Achieve more with our school communication software; making parent engagement simple.

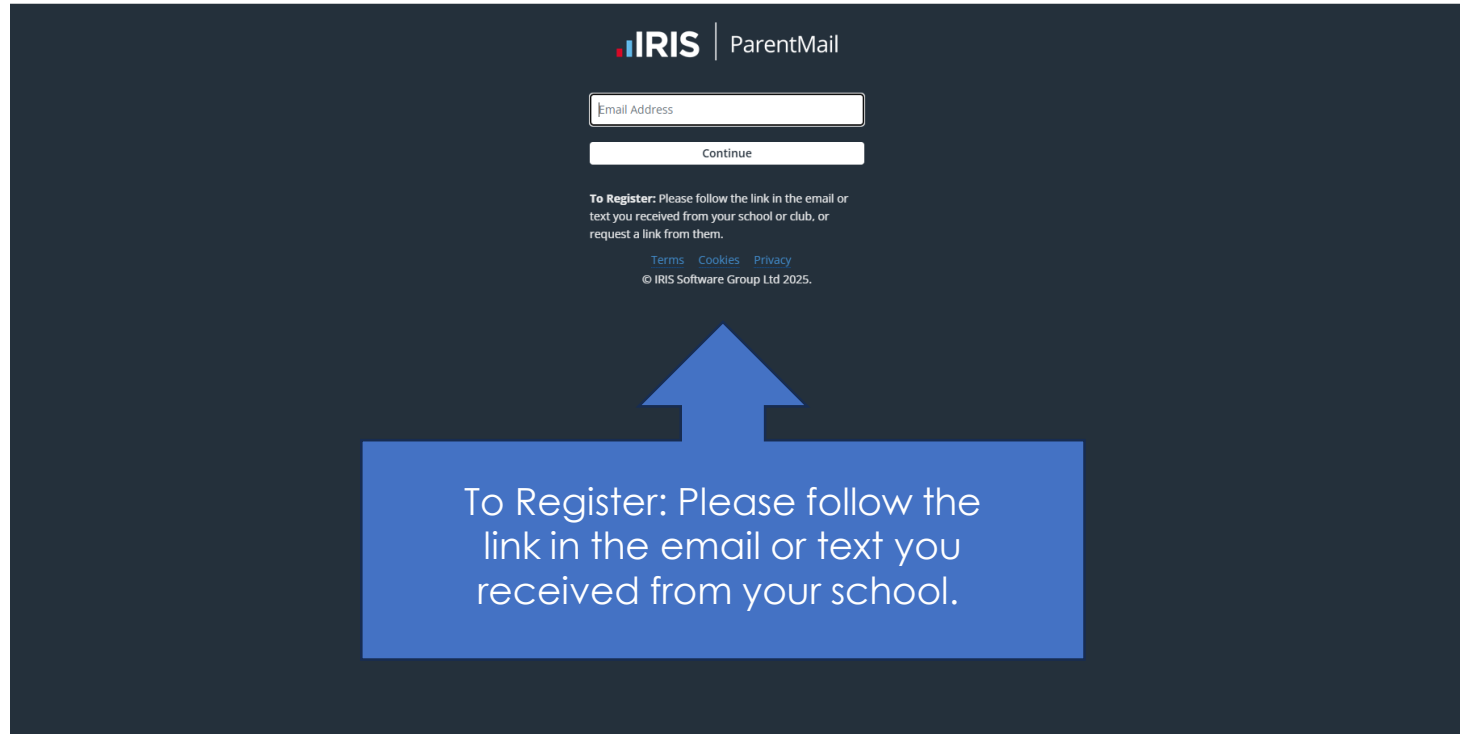
- Powerful cloud-based communication and payment options
- Automate time-consuming paper-based processes
- Improve engagement through flexible communication

Please note, the above demo is **only relevant to schools**. If you are a parent or guardian using ParentMail and require assistance, please do not access this demo. Please contact your school directly.

WATCH DEMO FOR SCHOOLS PARENTMAIL LOGIN

Parent Mail

- Enter your email address and click
- Continue



The screenshot shows the IRIS ParentMail registration interface. At the top right, the logo "IRIS | ParentMail" is displayed. Below it is a text input field labeled "Email Address" and a "Continue" button. A registration instruction is provided: "To Register: Please follow the link in the email or text you received from your school or club, or request a link from them." Below this are links for "Terms", "Cookies", and "Privacy", followed by the copyright notice "© IRIS Software Group Ltd 2025." A large blue arrow points from a callout box at the bottom towards the registration instructions.

IRIS | ParentMail

Email Address

Continue

To Register: Please follow the link in the email or text you received from your school or club, or request a link from them.

[Terms](#) [Cookies](#) [Privacy](#)

© IRIS Software Group Ltd 2025.

To Register: Please follow the link in the email or text you received from your school.

Parent Mail

- Enter your email address and click
- Next



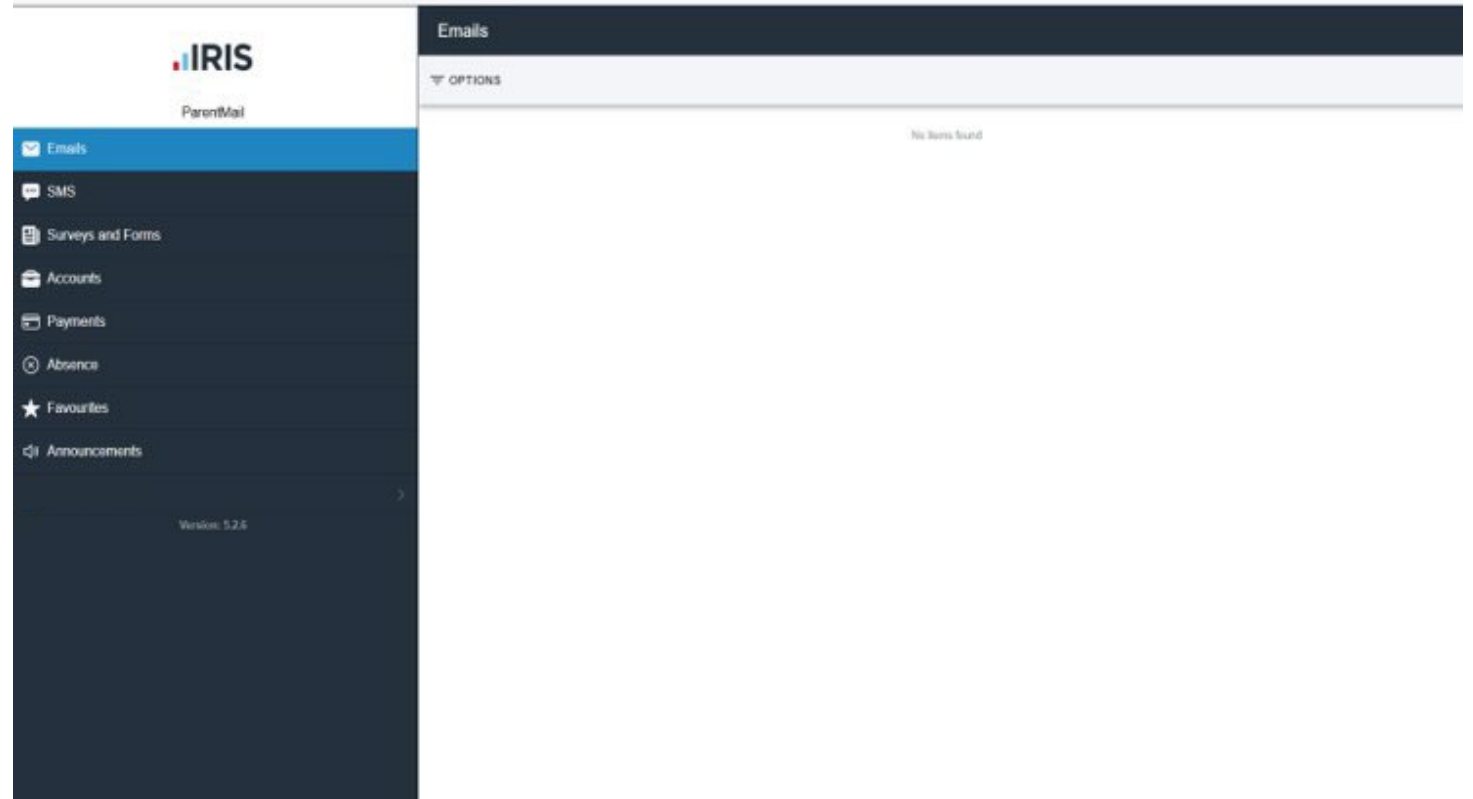
Parent Mail

- Enter your password and click
- Verify



Parent Mail

- You then land on this page
- Go to Accounts
- Click this



Parent Mail

- You then land on this page
- You can then click on the day/date
- Click the one you want

The screenshot displays the ParentMail app interface. On the left is a dark blue sidebar with a white 'ParentMail' header and the IRIS logo. The sidebar contains a menu with icons and labels: 'Emails', 'SMS', 'Surveys and Forms', 'Accounts' (highlighted in blue), 'Payments', 'Absence', 'Favourites', and 'Announcements'. At the bottom of the sidebar, it says 'Version: 3.2.6'. The main content area has a dark blue header with a back arrow and the text 'Accounts'. Below this is a red bar showing 'Balance: £0.00'. The main content area is titled 'School Dinners - Linwood Campus' and 'Linwood School'. It features a section for 'Meal Selections (Daily Charge: £0.00)' with a calendar view. The calendar shows four weeks starting from 17/03/2025. Days are color-coded: green for 'Purchased', orange for 'In Basket', and grey for 'Unavailable'. The 21st of March is highlighted in green. At the bottom, there is a blue bar with the text 'BOOKING REMINDERS ENABLED' and three icons: 'Upcoming', 'Basket', and 'Statements'.

ParentMail

IRIS

Version: 3.2.6

Accounts

Balance: £0.00

School Dinners - Linwood Campus
Linwood School

Meal Selections (Daily Charge: £0.00)

Week beginning 17/03/2025

17th Mon	18th Tue	19th Wed	20th Thu	21st Fri	22nd Sat	23rd Sun
-------------	-------------	-------------	-------------	-------------	-------------	-------------

Week beginning 24/03/2025

24th Mon	25th Tue	26th Wed	27th Thu	28th Fri	29th Sat	30th Sun
-------------	-------------	-------------	-------------	-------------	-------------	-------------

Week beginning 31/03/2025

31st Mon	1st Tue	2nd Wed	3rd Thu	4th Fri	5th Sat	6th Sun
-------------	------------	------------	------------	------------	------------	------------

Week beginning 07/04/2025

7th Mon	8th Tue	9th Wed	10th Thu	11th Fri	12th Sat	13th Sun
------------	------------	------------	-------------	-------------	-------------	-------------

Week beginning 14/04/2025

14th Mon	15th Tue	16th Wed	17th Thu	18th Fri	19th Sat	20th Sun
-------------	-------------	-------------	-------------	-------------	-------------	-------------

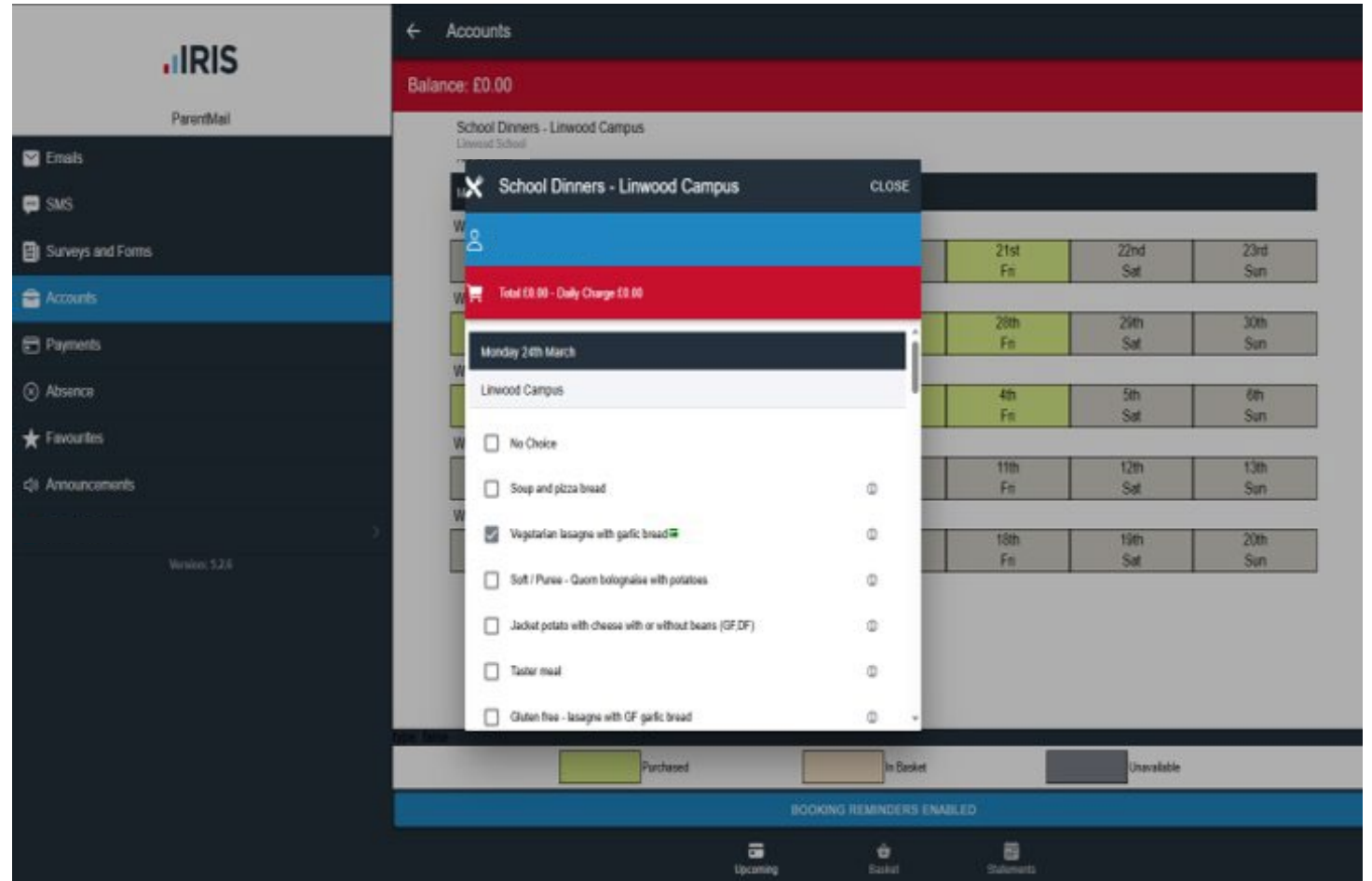
Purchased In Basket Unavailable

BOOKING REMINDERS ENABLED

Upcoming Basket Statements

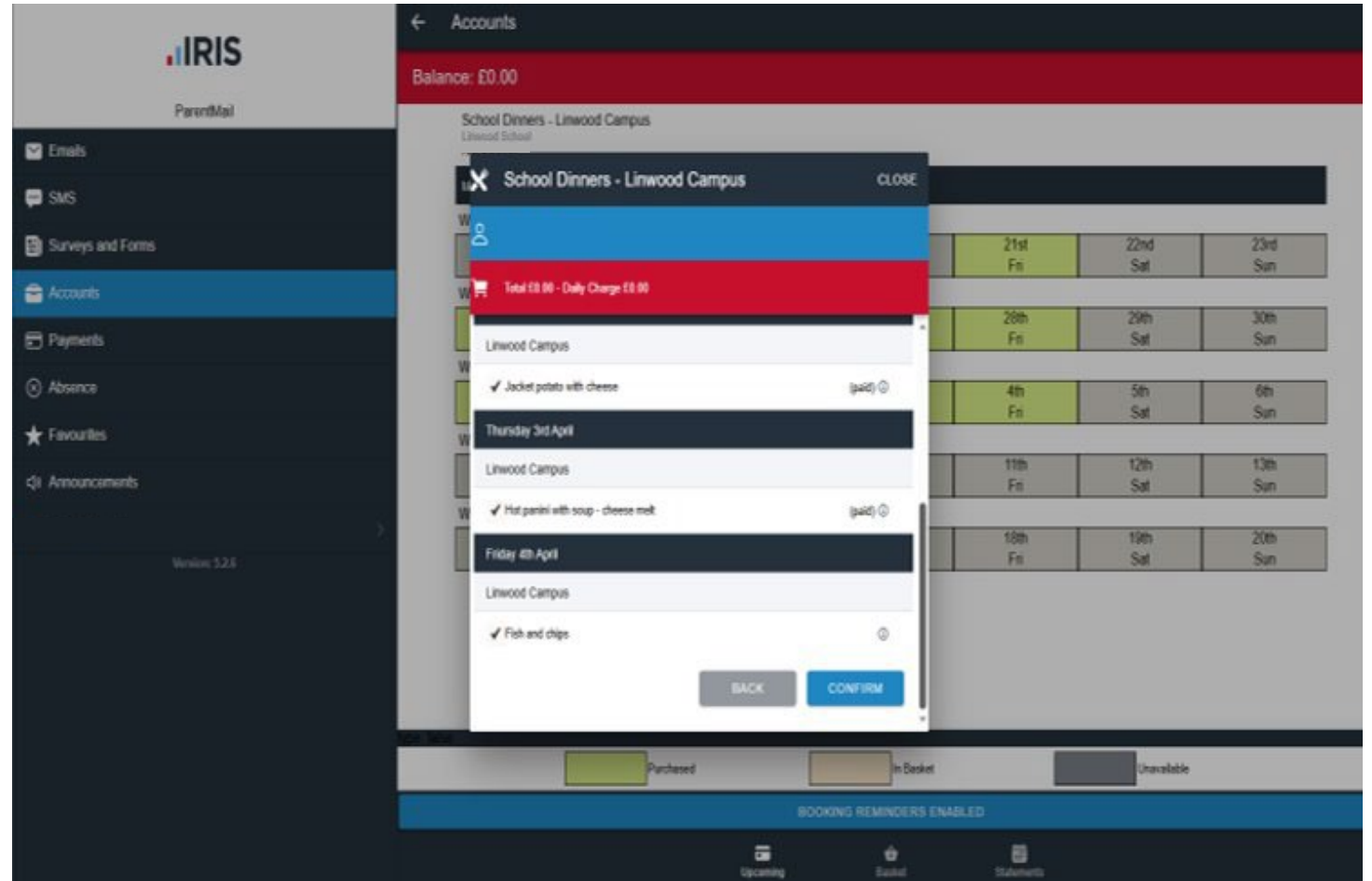
Parent Mail

- It then gives you a pop up box with all the choices
- You then tick the box of the choice you want
- You scroll down to the bottom of the week and select PAY



Parent Mail

- It then shows you your choices in a pop up box and asks you to confirm
- You scroll down to the bottom of the pop up and select CONFIRM



Parent Mail

- It then takes you to the final page
- You select COMPLETE and log out of your account

