



Springwood
Campus



INWOOD
TEACHING SCHOOL ALLIANCE

"Entitlement plus opportunity"



Parents'/Carers' Questionnaire

Findings and Feedback

November 2019

Dear Parents and Carers

Thank you for taking the time and trouble to complete our recent questionnaire.

We received 35 responses out of a possible 292; unfortunately only a 12% return.

We are keen not only to receive your views on issues but also to respond appropriately should the completed questionnaires highlight concerns or suggestions that point an action on our part.

The comments have been taken directly from the questionnaires to give a flavour of parents'/carers' views.

Responses have been shared and discussed with both the Senior Leadership Team and Governors who will be addressing any concerns and suggestions raised.

I hope very much to extend this information-gathering exercise by inviting parents/carers to meet with me to share their views about the school and its ongoing development. If you would like an opportunity to meet then please contact the school so that a mutually convenient time can be arranged.

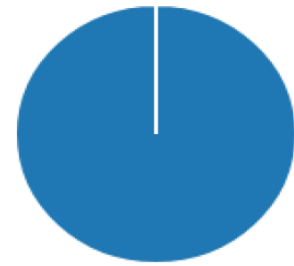
Yours sincerely,

Julie Jeanes

Executive Headteacher

1. My son's/daughter's Campus is welcoming

● Agree	35
● Disagree	0
● Do Not Know	0



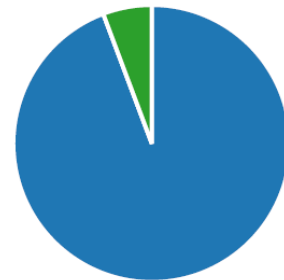
2. I have visited the school's website

● Yes	34
● No	1



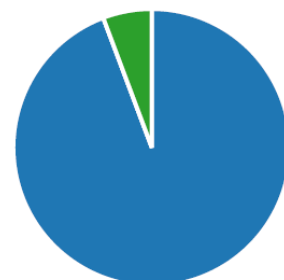
3. I have found that the school website provides helpful information

● Agree	33
● Disagree	0
● Do Not Know	2



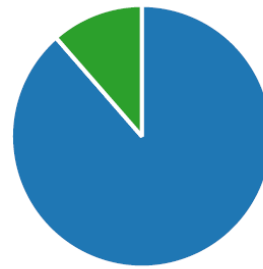
4. Staff are easy to contact when the need arises

● Agree	33
● Disagree	0
● Do Not Know	2



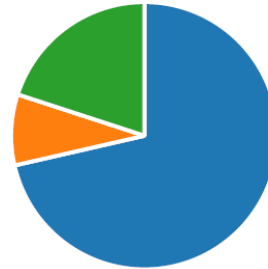
5. My son/daughter has developed positive relationships with the staff

● Agree	31
● Disagree	0
● Do Not Know	4



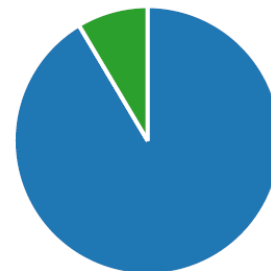
6. My son/daughter has developed positive relationships with his/her peers

● Agree	25
● Disagree	3
● Do Not Know	7



7. My son/daughter feels safe and secure at his/her Campus

● Agree	32
● Disagree	0
● Do Not Know	3



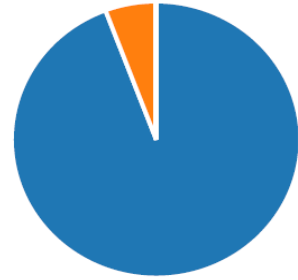
8. My son/daughter is making good progress

● Agree	32
● Disagree	1
● Do Not Know	2



9. I receive helpful and regular information about my son's/daughter's curriculum and learning activities

● Agree	33
● Disagree	2
● Do Not Know	0



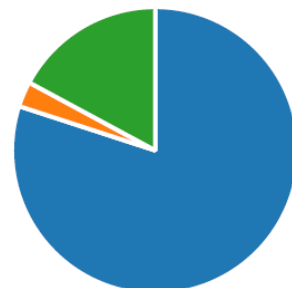
10. My son/daughter receives an appropriate amount of home learning/study for his/her age and Ability

● Agree	26
● Disagree	5
● Do Not Know	4



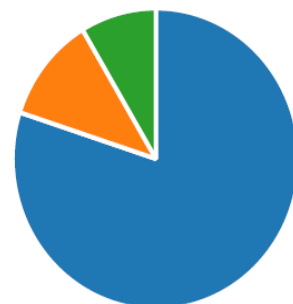
11. My son/daughter is developing self-confidence

● Agree	28
● Disagree	1
● Do Not Know	6



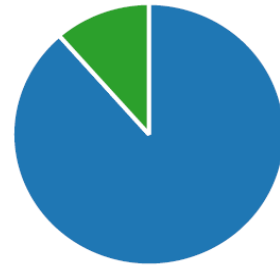
12. Teachers communicate with me about how to support my son's /daughter's learning

● Agree	28
● Disagree	4
● Do Not Know	3



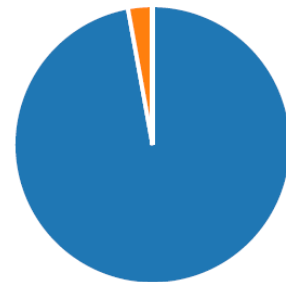
13. The Campus is appropriately equipped with resources to meet my son's/daughter's needs

● Agree	31
● Disagree	0
● Do Not Know	4



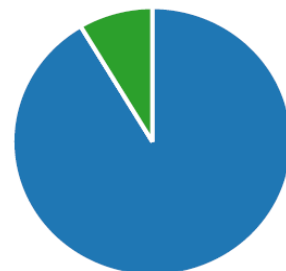
14. The Campus communicates with me effectively about school events and activities

● Agree	34
● Disagree	1
● Do Not Know	0



15. The end of year report gives me a clear picture of my son's/daughter's progress and achievements

● Agree	32
● Disagree	0
● Do Not Know	3



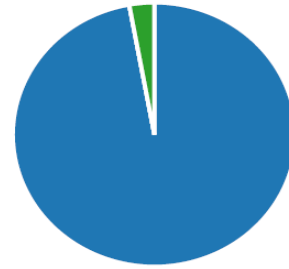
16. The school staff seek my views and listen to my concerns

● Agree	33
● Disagree	1
● Do Not Know	1



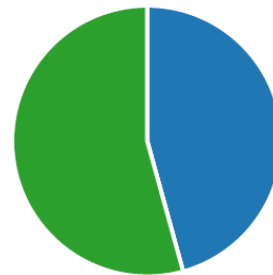
17. School/Campus letters/newsletters are clear

● Agree	34
● Disagree	0
● Do Not Know	1



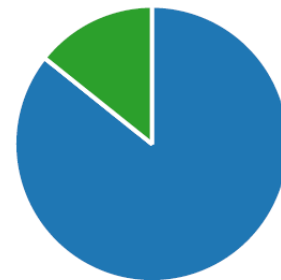
18. The Campus deals with any incidents of bullying effectively

● Agree	16
● Disagree	0
● Do Not Know	19



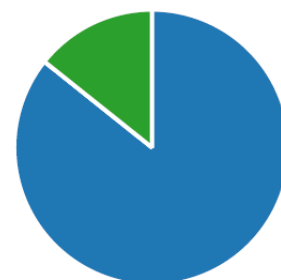
19. There are opportunities for parents/carers to get involved

● Agree	30
● Disagree	0
● Do Not Know	5



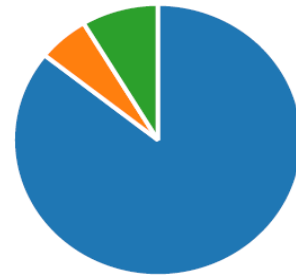
20. The School is well led and managed at all levels

● Agree	30
● Disagree	0
● Do Not Know	5



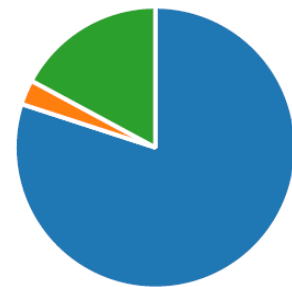
21. Staff help my son/daughter to develop his/her personal , social and emotional skills

● Agree	30
● Disagree	2
● Do Not Know	3



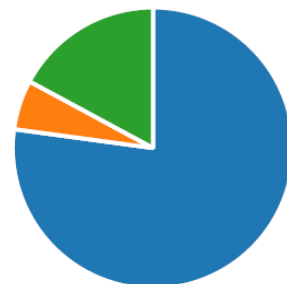
22. The School works well to ensure good attendance

● Agree	28
● Disagree	1
● Do Not Know	6



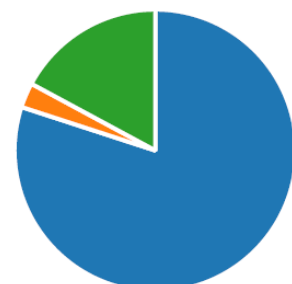
23. The Campus has clear signs to direct me to the entrance and around the building

● Agree	27
● Disagree	2
● Do Not Know	6



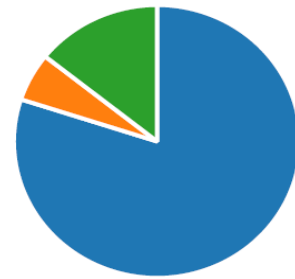
24. I know how to report a safeguarding/child protection matter

● Agree	28
● Disagree	1
● Do Not Know	6



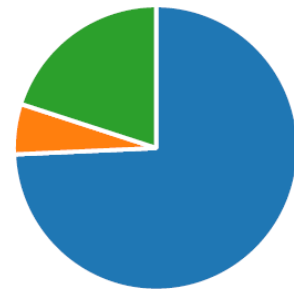
25. I know how to report any concerns/complaints I may have

● Agree	28
● Disagree	2
● Do Not Know	5



26. I know what After School/Holiday Clubs my son/daughter can access

● Agree	26
● Disagree	2
● Do Not Know	7



27. The Campus helps my son/daughter prepare for adulthood

● Agree	24
● Disagree	0
● Do Not Know	11



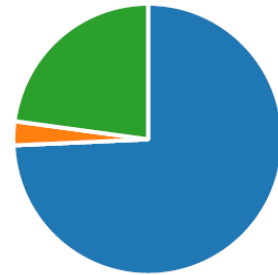
28. My son's /daughter's Campus informs me about options available to my child when they move on from Linwood

● Agree	13
● Disagree	3
● Do Not Know	19



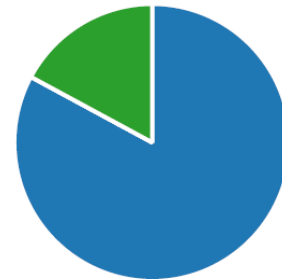
29. I understand the role of the School's Governors

● Agree	26
● Disagree	1
● Do Not Know	8



30. The School has a good reputation within the local community

● Agree	29
● Disagree	0
● Do Not Know	6



31. I would recommend Linwood to another parent/carer/family

● Agree	35
● Disagree	0
● Do Not Know	0



32. Your son's/daughter's Campus at Linwood School

● Linwood	28
● Springwood	5
● Summerwood	1
● CHI	1
● Littlewood	0



Comments Received

- An outstanding school which my son loves and is thriving well and very supportive – Linwood Campus
- Our son is incredibly happy at Linwood and is making brilliant progress academically, socially and emotionally, we cannot thank everyone at Linwood enough for their incredible work. Since joining the school his life has truly been transformed - thank you! - Linwood Campus
- Very happy with the school and staff. ... 's vocabulary and conversational skills have improved immensely. Linwood Campus
- My son's life has changed since being at the school I couldn't think of a better place for him to be- Springwood Campus
- It's a wonderful school and our daughter is blossoming there. – Linwood Campus

Areas for Development

Thank you to everyone for your feedback. I have responded to your key concerns/issues below, but if you would like to discuss these further with either myself or another member of staff then please contact the school so that a mutually convenient time can be arranged.

- A tick box for neither agree or disagree would have been beneficial on this questionnaire. Found I had to put 'do not know' for some questions as neither agree or disagree fitted my response'. -Summerwood Campus

We will add this to our next questionnaire, which focuses on equality and accessibility and will be circulated in January 2020.

- Some school (not class) communication is quite 'last minute'. -Linwood Campus

This has been acknowledged and we will endeavour to give parents/carers as much notice as possible for any future correspondence.

- The current system of sending texts to share info with parents needs updating. The texts are relentless and not always clear who they are aimed at. Parent mail or other apps would be better. -Linwood Campus

We are currently reviewing how we communicate with parents and we will take these suggestions into consideration.

- Newsletters etc available electronically email/website – Linwood Campus

Some newsletters are already on the website and you can sign up to receive our termly newsletter electronically. We are currently reviewing how we communicate with parents and one aspect of this is email communication.

Once again, thank you for taking part in this questionnaire and for your continued support.

Julie Jeanes

Executive Headteacher

November 2019

