



"Entitlement plus opportunity"



# New Parents'/Carers' Questionnaire

## Findings and Feedback

### November 2019

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Dear Parents and Carers

Thank you for taking the time and trouble to complete our recent questionnaire.

We received 12 responses out of a possible 51; a 23.5 % return.

We are keen not only to receive your views on issues but also to respond appropriately should the completed questionnaires highlight concerns or suggestions that point an action on our part.

The comments have been taken directly from the questionnaires to give a flavour of parents'/carers' views.

Responses have been shared with both the Senior Leadership Team and Governors who will be addressing any concerns and suggestions raised.

I hope very much to extend this information-gathering exercise by inviting parents/carers to meet with me to share their views about the school and its ongoing development. If you would like an opportunity to meet then please contact the school so that a mutually convenient time can be arranged.

Yours sincerely,

Julie Jeanes

Executive Headteacher

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1. My son's/daughter's Campus is welcoming

● Agree	12
● Disagree	0
● Do Not Know	0



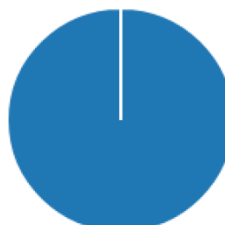
2. Arrangements worked well when my son/daughter started at his/her Campus

● Agree	11
● Disagree	1
● Do Not Know	0



3. I found the staff welcoming

● Agree	12
● Disagree	0
● Do Not Know	0



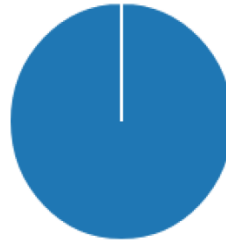
4. Staff are easy to contact when the need arises

● Agree	11
● Disagree	1
● Do Not Know	0



5. My son/daughter is happy at his/her Campus

● Agree	12
● Disagree	0
● Do Not Know	0



6. My son/daughter has developed positive relationships with the staff

● Agree	11
● Disagree	0
● Do Not Know	1



7. My son's/daughter's transition was well managed

● Agree	11
● Disagree	0
● Do Not Know	1



8. My son/daughter has developed positive relationships with his/her peers

● Agree	11
● Disagree	0
● Do Not Know	1



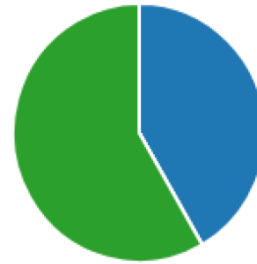
9. My son/daughter feels safe and secure at his/her Campus

● Agree	11
● Disagree	0
● Do Not Know	1



### 10. The Campus deals with any incidents of bullying effectively

● Agree	5
● Disagree	0
● Do Not Know	7



### 11. Staff help my son/daughter to address any difficulties he/she may have with his/her learning

● Agree	11
● Disagree	0
● Do Not Know	1



### 12. My son/daughter is making good progress

● Agree	11
● Disagree	0
● Do Not Know	1



### 13. My views as a parent are listened to

● Agree	11
● Disagree	0
● Do Not Know	1



#### 14. My son/daughter is developing self-confidence

● Agree	11
● Disagree	0
● Do Not Know	1



#### 15. Teachers communicate about how to support my son's /daughter's learning

● Agree	9
● Disagree	1
● Do Not Know	2



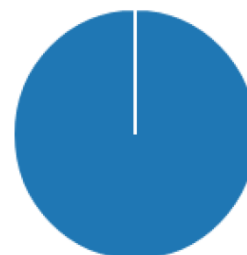
#### 16. The Campus is appropriately equipped with resources to meet my son's/daughter's needs

● Agree	11
● Disagree	1
● Do Not Know	0



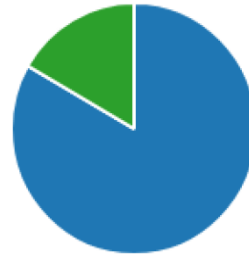
#### 17. My son/daughter's Campus communicates about school events and activities

● Agree	12
● Disagree	0
● Do Not Know	0



18. I have been informed about After school clubs, Holiday clubs

● Agree	10
● Disagree	0
● Do Not Know	2



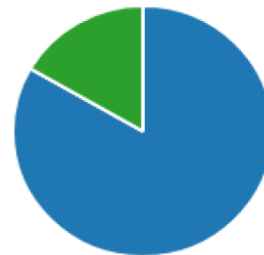
19. The Campus is well led and managed at all levels

● Agree	11
● Disagree	0
● Do Not Know	1



20. Staff help my son/daughter to develop his/her personal, social and emotional skills

● Agree	10
● Disagree	0
● Do Not Know	2



21. The Campus works well to ensure good attendance

● Agree	11
● Disagree	0
● Do Not Know	1



22. I know how to report any concerns/complaints I may have

● Agree	11
● Disagree	1
● Do Not Know	0



23. I have visited the school's website

● Yes	11
● No	1



24. I have found that the School website provides helpful information

● Agree	11
● Disagree	0
● Do Not Know	1



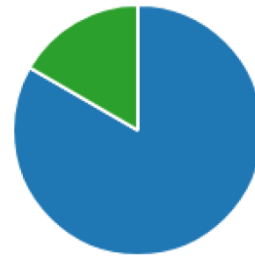
25. Staff help my son/daughter prepare for adulthood

● Agree	6
● Disagree	0
● Do Not Know	6



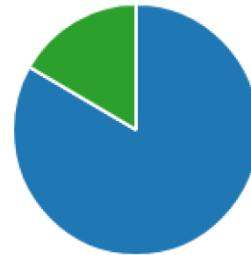
26. I understand the role of the School's Governors

● Agree	10
● Disagree	0
● Do Not Know	2



27. The Campus has a good reputation within the local community

● Agree	10
● Disagree	0
● Do Not Know	2



28. Overall, I am happy with my son's/daughter's initial experiences at his/her Campus

● Agree	12
● Disagree	0
● Do Not Know	0



29. I would recommend Linwood School to another parent/carer/family

● Agree	12
● Disagree	0
● Do Not Know	0





### 30. Your son's/daughter' Campus at Linwood School

● Linwood	8
● Springwood	0
● Summerwood	2
● Littlewood	2
● CHI	0



#### Comments Received

- Lovely school, very good communication and support. This school meets my child's needs and beyond thank you - Linwood Campus
- My son loves Linwood he's very happy with school making new friends staff are brilliant -Linwood Campus
- The staff at Littlewood have been brilliant and my son has settled in far quicker than I had imagined. The whole process has been very easy and he loves going to school!- Littlewood Campus

#### Areas for Development

Thank you to everyone for your feedback. I have responded to your key concerns/issues below but if you would like to discuss these further with either myself or another member of staff then please contact the school so that a mutually convenient time can be arranged.

- My child started school with 2 hours. I think she could start for 3 hours instead. At preschool she started with 4 hours. I believe she could cope with more than 2 hours. Littlewood Campus

*This will be discussed at a Senior/Middle Leadership Team meeting and decisions made in preparation for new admissions in September 2020.*

Once again, thank you for taking part in this questionnaire and for your continued support.

Julie Jeanes

Executive Headteacher

November 2019