

Parent / Carer Questionnaire Findings and Feedback 2015

Dear Parents and Carers

Thank you for taking the time and trouble to complete our recent questionnaire.

We are keen not only to receive your views on issues but also to respond appropriately should the completed questionnaires highlight concerns or suggestions that point an action on our part.

At Springwood provision we had 25 returns out of a possible 57, 44%

The results of the returned questionnaires have been produced in terms of number of returns and percentages (please see table below)

The additional comments have been taken directly from the questionnaires to give a flavour of parents/carers' views.

Responses have been shared and discussed with both the Senior Leadership Team and Governors who will be addressing any concerns and suggestions raised.

I hope very much to extend this information- gathering exercise by inviting parents/carers to meet with me to share their views about the school and its ongoing development. If you would like an opportunity to meet then please contact the school so that a mutually convenient time can be arranged.

Yours sincerely

Lynda Bannister
Head of School Springwood Campus.

Parent / Carer Questionnaire Findings and Feedback 2015

	Number of Responses	Strongly Agree	Agree	Disagree	Strongly Disagree
Linwood is a welcoming school	21	17 81%	4 19%	0	0
I am aware that Linwood is growing as a school and now includes Springwood Campus and the CHI (Classroom in the Heart of the Industry) at the Hotel Royale	23	10 44%	11 56%	0	0
Arrangements worked well when my child started school	21	15 72%	6 28%	0	0
I have visited the school's website	22	6 27%	9 41%	5 23%	2 9%
I have found that the school website provides helpful information	17	6 35%	8 47%	2 12%	1 6%
Staff are easy to contact when the need arises	21	14 67%	7 33.5%	0	0
My child enjoys coming to school and is happy at school	22	12 55%	8 36%	2 9%	0
My child has developed positive relationships with the staff	23	14 60%	9 40%	0	0
My child has developed positive relationships with his/her peers	22	6 27%	13 60%	1 4%	2 9%
My child feels safe and secure at school	22	12 55%	8 36%	2 9%	0
Staff help my child to address any difficulties he/she may have with his/her learning	22	13 60%	9 40%	0	0
My child is making good progress	21	10 48%	7 33%	4 19%	0
I receive helpful and regular information about my child's curriculum and learning activities	21	13 62%	7 33%	1 5%	0

Parent / Carer Questionnaire Findings and Feedback 2015

	Number of Responses	Strongly Agree	Agree	Disagree	Strongly Disagree
My child receives an appropriate amount of home learning for his/her age and ability	13	3 23%	3 23%	4 31%	3 23%
I receive helpful and regular information about my child's progress	23	14 61%	8 35%	1 4%	0
My child enjoys learning at the school	25	10 40%	11 44%	2 22%	2 22%
My child is developing self-confidence	23	9 40%	13 57%	1 4%	0
The school communicates with me effectively about how to support my child's learning	24	7 30%	15 62%	2 8%	0
The learning and teaching experiences provided are well matched to my child's ability, interests and needs	24	10 42%	11 46%	2 8%	1 4%
The school is appropriately equipped with resources to meet my child's needs	22	14 64%	8 36%	0	0
The school communicates with me effectively about school events and activities	22	11 50%	10 46%	1 4%	0
The Home /School log book works well	24	18 75%	5 21%	1 4%	0
I like the end of year report format	18	9 50%	8 44%	0	1 6%
The end of year report gives me a clear picture of my child's progress and achievements	18	10 56%	6 33%	1 5.5%	1 5.5%
The school staff seek my views and listen to my concerns	24	14 58%	9 37%	1 5%	0

Parent / Carer Questionnaire Findings and Feedback 2015

	Number of Responses	Strongly Agree	Agree	Disagree	Strongly Disagree
School letters/newsletters are clear	25	13 52%	12 48%	0	0
There is a good standard of behaviour at Linwood	22	8 36	13 60%	1 4%	0
The school deals with any incidents of bullying effectively	20	7 35%	13 65%	0	0
My child enjoys the reward systems in his /her class	20	10 50%	10 50%	0	0
There are opportunities for parents/carers to get involved	24	5 21%	16 67%	3 12%	0
The school is well led and managed at all levels	23	12 52%	9 39%	2 9%	0
My child is encouraged to lead a healthy lifestyle and make healthy choices	23	9 39%	12 52%	2 9%	0
Staff support the care, dignity and well-being of my child	24	16 67%	8 33%	0	0
Staff help my child to develop his/her personal , social and emotional skills	24	13 54%	10 42%	1 4%	0
The school provides good quality , healthy lunches	15	6 40%	8 53%	1 7%	0
The school works well to ensure good attendance	21	11 53%	10 47%	0	0
The school has clear signs to direct me to the entrance and around the building	23	13 57%	9 39%	1 4%	0
The school has informed me about how to report a safeguarding/child protection matter	20	3 15%	10 50%	7 35%	0

Parent / Carer Questionnaire Findings and Feedback 2015

	Number of Responses	Strongly Agree	Agree	Disagree	Strongly Disagree
The school has informed me about how to report any concerns/complaints I may have	24	5 21%	14 58%	4 17%	1 4%
I am happy with the condition of the campus and surrounding grounds my child attends	24	18 75%	6 25%	0	0
I know what Linwood After School Clubs my child can access	20	9 45%	10 50%	1 5%	0
I know what Linwood Holiday Clubs my child can access	20	10 50%	9 45%	1 5%	0
The school helps my child prepare for their future	20	11 55%	9 45%	0	0
The school informs me about options available to my child when they move on from Linwood/Springwood	15	4 27%	7 46%	4 27%	0
I understand the role of the school's Governors	24	6 25%	13 54%	4 17%	1 4%
The school has a good reputation within the local community	17	7 42%	10 58%	0	0
Overall, I am happy with my child's experiences at Linwood	24	15 62%	8 33%	1 4%	0
I would recommend Linwood to another parent/carer/family	23	16 70%	7 30%	0	0

Parent / Carer Questionnaire Findings and Feedback 2015

Some of your positive comments.....

It was a pleasure to read so many positive comments, thank you

- Always feel welcome when I visit.
- My child is happy
- My son has more confidence and is comfortable with who he is.
- My child loves school.
- My child loves learning new things.
- He understand emotions better.
- The home/school log book is an important link.
- Everything is outstanding.
- We only disagree because we have no complaints!
- Lovely complex.
- I have already recommended Springwood to other parents.

Points for consideration- a summary of key concerns.....

Thank you to everyone for your feedback.

I have responded to your key concerns/issues below but if you would like to discuss these further with either myself or another member of staff then please contact the school so that a mutually convenient time can be arranged.

- **Website doesn't have very much information about Springwood.**

We now have now launched our new website and we have a technician to update the site for both Linwood and Springwood sites. Please see www.linwood.bournemouth.sch.uk

Parent / Carer Questionnaire Findings and Feedback 2015

- **Springwood doesn't feel like part of Linwood anymore because of the distance.**

We have now appointed a Family Support Worker who will spend time on both sites and will work to involve parents in joint activities. When she is at Springwood she will be based in the parent's room which will have a variety of accessible information including announcements for holiday and after school clubs which are also published on the Linwood website; workshops related to autism, courses for parents and other relevant autism specific information and other items of interest happening at Linwood.

- **A Swimming pool at Springwood**

We would love to have one but we don't have any spare building capacity. By going to Linwood for swimming we maintain our links with the main site, pupils and staff. For our older pupils they get the opportunity to see their friends from Linwood when they swim at Stokewood Road Leisure Centre.

Once again, thank you for taking part in this questionnaire and for your continued support.

Parent / Carer Questionnaire Findings and Feedback 2015