



New Parent/Carer Questionnaire 2017/2018-Springwood, Littlewood, Summerwood, CHI

Findings and Feedback

Dear Parents and Carers

Thank you for taking the time and trouble to complete our recent questionnaire.

We are keen not only to receive your views on issues but also to respond appropriately should the completed questionnaires highlight concerns or suggestions that point to an action on our part.

We have received 6 returns out of a possible 19, a 32% return.

The results of the returned questionnaires have been produced in terms of number of returns and percentages.

The additional comments have been taken directly from the questionnaires to give a flavour of the parents/carers' views.

Responses have been shared and discussed with the full Governing Board and Senior Leadership Team who will be addressing any concerns and suggestions raised.

I hope very much to extend this information-gathering exercise by inviting parents/carers to meet with me to share their views about the school and its ongoing development. If you would like an opportunity to meet then please contact the school so that a mutually convenient time can be arranged.

Yours sincerely,

Julie Jeanes

Headteacher

Linwood is a welcoming school	6	0	6 (100%)	0 (0%)	0 (0%)	0 (0%)
I am aware that Linwood is growing as a school and now includes Springwood Campus, Littlewood Campus and the CHI (Classroom in the Heart of the Industry)	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
Arrangements worked well when my child started school	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
I found the school staff welcoming	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
Staff are easy to contact when the need arises	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
My child enjoys coming to school and is happy at school	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
My child has developed positive relationships with the staff	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
My child has developed positive relationships with his/hers peers	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
My child feels safe and secure at school	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
There is a good standard of behaviour at Linwood	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)

	Number of Responses	Didn't answer	Strongly Agree	Agree	Disagree	Strongly Disagree
The school deals with any incidents of bullying effectively	5	1	3 (60%)	2 (40%)	0 (0%)	0 (0%)
Staff help my child to address any difficulties he/she may have with his/her learning	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
My child is making good progress	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
I receive valuable information about my child's progress	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
My child receives an appropriate amount of home learning for his/her age and ability	3	3	1 (33%)	2 (67%)	0 (0%)	0 (0%)
My view as a parent are listened to	6	0	6 (100%)	0 (0%)	0 (0%)	0 (0%)
My child enjoys learning at the school	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
My child is developing self-confidence	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
The school communicates with me effectively about how to support my child's learning	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
The learning and teaching experiences provided are well matched to my child's ability, interests and needs	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)

	Number of Responses	Didn't answer	Strongly Agree	Agree	Disagree	Strongly Disagree
The school is appropriately equipped with resources to meet my child's needs	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
The school communicates with me effectively about school events and activities	6	0	2 (33%)	4 (67%)	0 (0%)	0 (0%)
The Home/School log book works well (Linwood Campus, Springwood Campus, Littlewood Campus)	5	1	5 (100%)	0 (0%)	0 (0%)	0 (0%)
The school staff seek my views and listen to my concerns	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
I feel informed about school community events and opportunities for my child (After school clubs, Holiday clubs)	5	1	3 (60%)	2 (40%)	0 (0%)	0 (0%)
The school is well led and managed at all levels	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
My child is encouraged to lead a healthy lifestyle and make healthy choices	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
Staff support the care, dignity and well-being of my child	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
Staff help my child to develop his/her personal, social and emotional skills	5	1	4 (80%)	1 (20%)	0 (0%)	0 (0%)
The school provides good quality, healthy lunches (Linwood Campus, Springwood Campus, Littlewood Campus)	4	2	3 (75%)	1 (25%)	0 (0%)	0 (0%)

	Number of Responses	Didn't answer	Strongly Agree	Agree	Disagree	Strongly Disagree
The school works well to ensure good attendance	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
The school has informed me about how to report any concerns/complaints I may have	6	0	2 (33%)	4 (67%)	0 (0%)	0 (0%)
I have visited the school's website	6	0	3 (50%)	3 (50%)	0 (0%)	0 (0%)
I have found that the school website provides helpful information	6	0	2 (33%)	4 (67%)	0 (0%)	0 (0%)
The school helps my child prepare for their future	6	0	2 (33%)	4 (67%)	0 (0%)	0 (0%)
I understand the role of the school's Governors	6	0	2 (33%)	4 (67%)	0 (0%)	0 (0%)
The school has a good reputation within the local community	6	0	4 (67%)	2 (33%)	0 (0%)	0 (0%)
Overall, I am happy with my child's initial experiences at Linwood	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)
I would recommend Linwood to another parent/carer/family	6	0	5 (83%)	1 (17%)	0 (0%)	0 (0%)

Some of your comments:

It was a pleasure to read your positive comments. Thank you.

- My son's experience from day 1 has been excellent, every member of the school team have made us all feel welcome and comfortable. It is clear to see that everyone wants nothing less than the very best for him.
- The staff in class and beyond have been amazing, always made my child feel safe and secure. He has developed lovely connections with them.
- Have found the School's website very easy to navigate.
- Thank you for all of your work.

Points for consideration – a summary of key concerns and issues raised:

Thank you everyone for your feedback.

I have responded to your key concerns and issues below but if you would like to discuss these further with me then please contact the school so that a mutually convenient time can be arranged.

- Occasionally home school books are not filled in and information is missed.
Apologies for this, as I know how important it is to communicate via the home school book as the majority of our children are transported into school by minibus. I will speak to the Phase Leaders to remind their team to complete the books on a daily basis.
- My child could cope with more homework.
Please contact you child's teacher if you would like to discuss home learning or request additional home learning.
- We are not too sure about clubs, although we have received a lot of paperwork.
Please have a look at our website under help and support for further information or please contact Amanda Hook or Lorraine Little our Extended Services Leaders on 012020 525107 . If you are unsure as to whether the club would be suitable for your child then please contact the Extended Services Leaders, who would be more than happy for you to come in and observe one of the sessions.

Thank you once again for your continued support.