

SENDiass



information advice
& support service

**Information, Advice and
Support for Children and
Young People with
Special Educational Needs
and/or Disability, and their
Parents or Carers**

If you live in Bournemouth or Christchurch:

01202 451970

If you live in Poole:

01202 261933

BCP
Council



sendiass@bcpcouncil.gov.uk

We support parents and carers of children with special educational needs and/or disability (SEND) who live in Bournemouth, Christchurch and Poole.

We also support children and young people aged 0-25 with SEND, who live in Bournemouth, Christchurch and Poole.

We can:

- Help you prepare for meetings and go with you if we are free
- Offer information, advice and support on special educational needs and disability (SEND) law, appeals, personal budgets, health and social care which is free, accessible, confidential and impartial
- Support you with looking around schools
- Help with filling out forms and understanding reports
- Support you if your child has SEND and is excluded from school
- Help you with applying for an Educational Health Care Plan (EHCP)
- Help with asking questions in school if you don't think your child is progressing or receiving the right type of support
- Offer information on BCP Council processes for resolving disagreements and support you through mediation
- Put you in touch with someone who can help
- Take the time to listen to you
- Put you in touch with Independent Supporters to help you through the transfer process to an EHCP or to apply for a new one

More Information can be found from BCP Council Local Offer and SEND directory websites; IPSEA; The Council for Disabled Children; Healthwatch; the Youth Service

We have offices at the Bournemouth Learning Centre, Ensbury Avenue, Bournemouth, BH10 4HG and Quay Advice Centre, 18 Hill St, Poole BH15 1NZ

bcpcouncil.gov.uk

**Information,
Advice & Support
Services Network**